

**The Phoenix Center
Annual Public Report
FY 07**

Total Number of Persons Served

Intakes – Total number of individuals who presented for an appointment during the specified time period and completed enrollment paperwork to begin services.

Admissions – Total number of individuals who were assessed and referred into a program during the specified time period.

Discharges – Total number of individuals whose treatment services were discontinued during the specified time period.

Total Served – The number of individuals who received any type of service during the specified time period.

	FY 07	FY 06	FY 05	FY 04
Intakes	4,154	4,025	3,586	2,940
Admissions	4,023	3,579	2,858	2,568
Discharges	3,162	2,661	2,483	2,247
Total Served	4,064	3,738	3,414	2,894

The Agency has experienced increases in each of the categories listed above over the last four years. The largest increase occurred between FY 05 and 06. Admissions increased 25% from one year to the next.

Number of Persons Served by program (FY 07)

Detox – Adults age 18 and older are eligible for admission into inpatient detoxification if they are currently experiencing withdrawal from alcohol, opiates, and benzodiazepines. They receive 3 to 5 days of medication management and referral services.

Women’s Residential – Women age 18 and older are eligible for admission into Serenity Place if they are pregnant or parenting young children and have a substance abuse diagnosis. The average length of stay is approximately 6 months with case management or other services available after discharge. Each woman may bring up to 2 children each during her stay.

Circle of Friends – Children between the ages of 6 weeks and 5 years old are eligible for admission if they have developmental delays due to the mother’s substance abuse. Circle of Friends serves the children of Serenity Place as well as children in the local community who meet criteria for services.

Adult Outpatient – Adults with a substance abuse problem may be self-referred or through another organization into outpatient services if they have a substance abuse problem. Two levels of care are offered: Traditional Outpatient and Intensive Outpatient. Intensive Outpatient services include 9 hours of treatment per week, while Traditional Outpatient services include less than 9 hours of treatment per week.

Adolescent Outpatient – Adolescents between the ages of 12 and 18 are eligible to receive services if they have a substance abuse problem. They may be self-referred or through another organization to receive outpatient services. Two levels of care are offered as described above: Traditional Outpatient and Intensive Outpatient.

Offender Based Intervention – Adults with a legal issue, including probation and parole, may be referred by the criminal justice organization with which they are involved. Services provided include a curriculum based group, traditional outpatient, and intensive outpatient.

Alcohol and Drug Safety Action Program (ADSAP) – Adults who are convicted of Driving Under the Influence, Boating Under the Influence, or through an Administrative License Revocation action are eligible to enroll in services in order to obtain re-licensing. Services provided include a curriculum based group, traditional outpatient, and intensive outpatient.

FY 07	Intakes	Admissions	Discharges	Total Served
Detox	1,145	1,117	1,068	930
Women’s Residential	64	74	44	59
Circle of Friends	59	56	61	81
Adult Outpatient				
Outpatient Services	1,264	794	545	902
Intensive Outpatient Services	0	352	216	254
Total	1,264	1,146	761	1,156
Adolescent Outpatient				
Outpatient Services	292	245	238	314
Intensive Outpatient Services	0	36	21	21
Total	292	281	259	335
Offender Based Intervention				
Outpatient Services	0	97	37	86
Intensive Outpatient Services	0	45	21	43
Level I Curriculum	137	41	48	86
Total	137	183	106	215
ADSAP				
Outpatient Services	5	604	382	566
Intensive Outpatient Services	0	87	37	54
Educational Curriculum	1,184	475	444	668
Total	1,189	1,166	801	1,288
FY 07 Total	4,023	3,162	3,586	4,064

Successful Completion of Services by program (FY 07)

Successful completion is based on achievement of the goals as identified in the individual's Treatment Plan.

	Successful Completion %
Detox	76%
Women's Residential	23%
Circle of Friends	44%
Adult Services (all levels of care combined)	42%
Adolescent Services (all levels of care combined)	54%
Offender Based Intervention (all levels of care combined)	35%
ADSAP (all levels of care combined)	75%

The successful completion rate for Women's Residential services is impacted by several issues. Often, women leave services against professional advice before services are complete. Their case may also be closed unsuccessfully if they violate facility rules or become incarcerated during their stay related to prior criminal justice problems.

The Circle of Friends completion rate is affected by the women's residential rate due to many of the children dropping out of services when their mother leaves residential services.

Although a client's discharge may be documented as unsuccessful due to not meeting a minimum percentage of treatment goals, he/she may experience an improvement in functioning. Unsuccessful discharges may be due to violation of agency policies, voluntarily dropping out of services, being transferred to services elsewhere, leaving against medical advice, becoming incarcerated, or death.

Primary Problem by % (FY 07)

Alcohol	52%
Marijuana	15%
Cocaine	13%
Opiates	11%
Methamphetamine	5%
Other	4%

Outcome Measures (FY 07)

Upon admission, clients are asked how many times they have used alcohol or other drugs in the past 30 days. They are asked the same question again each time they transfer to a

new level of care and upon discharge. Agency staff members attempt to contact all clients 2-3 months following discharge to ask about their use within the previous 30 days. The amount of use at admission is compared to the amount of use at follow-up to determine if there has been a reduction in use. Since clients are not contacted until 70-110 days after discharge, only the first three months of FY 07 are included in this report.

	Alcohol Use	Alcohol Use to Intoxication	Other Drug Use
Detox	71% reduction	86% reduction	86% reduction
Women's Residential	100% reduction	*	80% reduction
Adult Intensive Outpatient	71% reduction	86% reduction	73% reduction
Adolescent IOP	No reduction	100% reduction	***
Adult Traditional Outpatient	46% reduction	25% reduction	76% reduction
Adolescent Outpatient	67% reduction	**	89% reduction
ADSAP	37% reduction	82% reduction	90% reduction

All programs noted significant reductions in use and use to intoxication (5 or more drinks in one sitting). ADSAP had the smallest percentage reduction in alcohol use, but many of these clients do not have a dependence diagnosis and are not necessarily required to maintain abstinence following discharge.

*0 women reported alcohol use to intoxication at admission as well as at follow-up.

**1 adolescent reported alcohol use to intoxication at admission as well as at follow-up.

***1 adolescent reported other drug use at admission as well as at follow-up.